

**Welcome! To ensure the safety, comfort, and positive healing environment for our patients and their families please review the following guidelines regarding visitation.**

- ⇒ **General Visiting Hours at Stillwater Billings Clinic are from 7:00 am to 9:00 pm.** Exceptions may be approved by the charge nurse. As a visitor please be prepared to leave the patient's room when visiting hours are over, when treatment is administered, or at the request of the provider, nurse or patient.
- ⇒ The responsible party may call the nurse's station after visiting hours are over and speak with the nurse caring for the patient to obtain a condition report. The family may request to be notified if the patient's condition changes.
- ⇒ For the well-being of our patients, visitors should be free of colds and flu including symptoms of fever, vomiting, diarrhea, sore throat, runny nose, cold, skin rash or any infection or contagious condition such as eye infections or outbreaks of communicable diseases such as chickenpox or respiratory syncytial virus (RSV). There may be certain situations that visitors may be restricted in order to ensure the health of our patients such as influenza or other infectious diseases.
- ⇒ Public restrooms are available. Guests and families are not to use the patient's restroom/shower or the patient's bed. Exceptions may be granted by the charge nurse.
- ⇒ Guests are encouraged to use their cell phones in waiting areas, not in patient rooms.
- ⇒ We encourage **no more than two visitors** at any one time per patient due to the physical space and need for nursing and other medical staff to provide necessary care. Other visitors are welcome to wait in the waiting area or dining room during general business hours. Staff will attempt, within reason, to provide options for larger groups.
- ⇒ Patients and families have the right to restrict the number and type of visitors. The nursing staff will attempt, within reason, to comply with these requests through signs on the patient's door, verbal instructions, etc.
- ⇒ Stillwater Billings Clinic reserves the right to deny visitation when the patient safety and/or care needs take precedence.

